

Online Utility Billing Account/Payment Instructions

Step 1: To create an account click on the “Pay Utility Bill Online” link on the Murray City website to display the Munis Self Services page.



Home › Departments › Departments K-Z › Utility Billing › Customer Service

Customer Service

Services

- [Additional Garbage/Recycle Can Request](#)
- [Customer's Rights and Responsibilities](#)
- [Equal Payment Program](#)
- [Garbage/Recycle Can Maintenance Request](#)
- [Pay Utility Bill Online](#)
- [Electronic Funds Transfer](#)
- [Residential Service Sign-up](#)

Step 2: Click on the arrow to access the Sign in screen.



tyler technologies

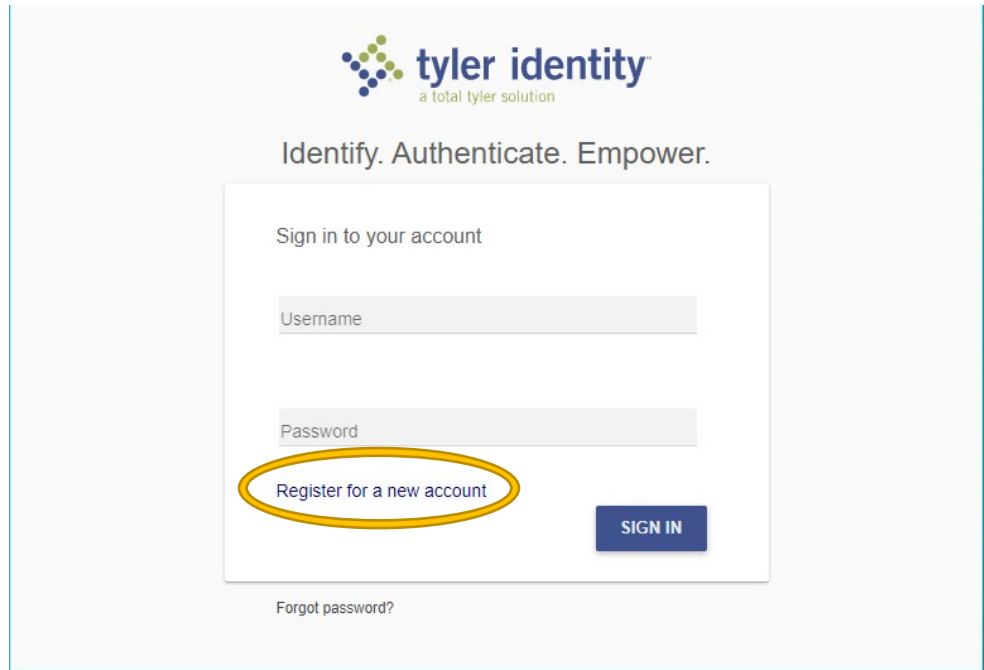
MUNIS Self Services

Home

Citizen Self Service

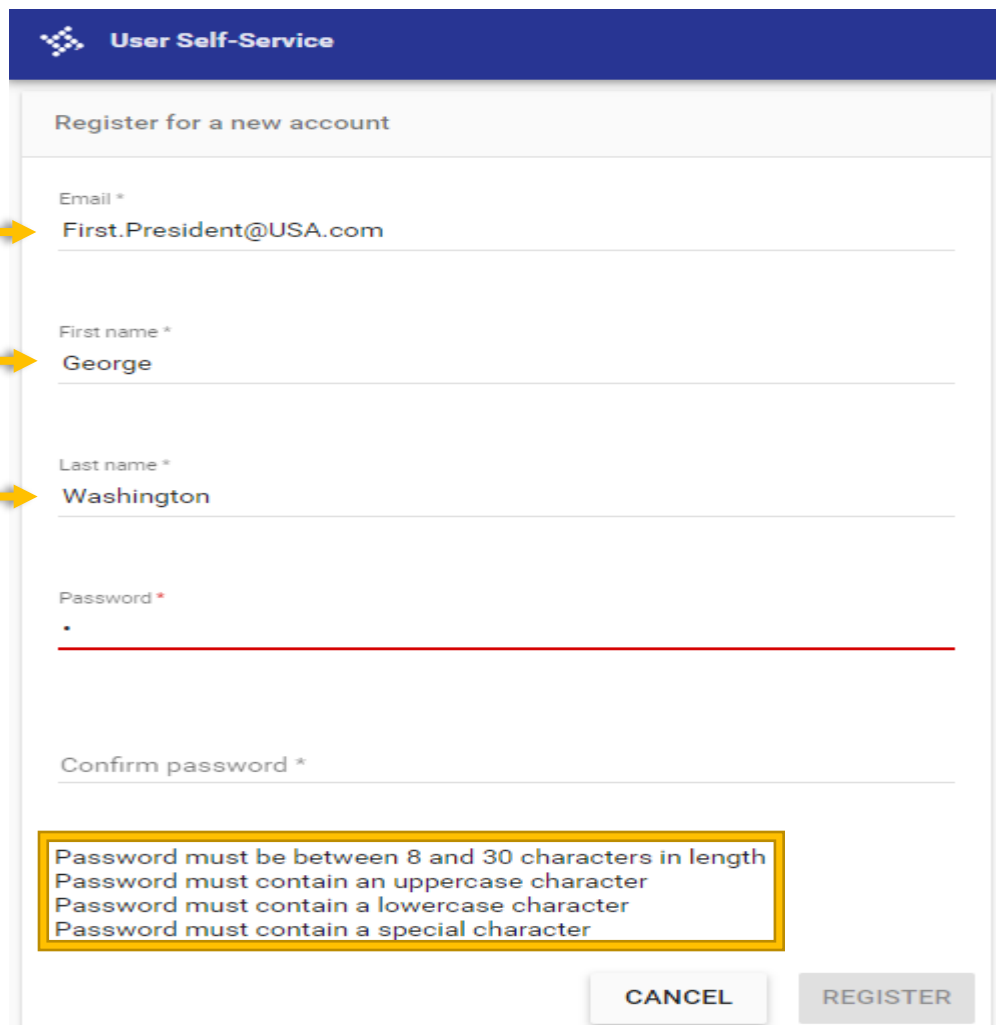
©2019 Tyler Technologies, Inc. [Help/Feedback](#)

Step 3: Click on “Register for a new account”



The image shows the Tyler Identity login and registration interface. At the top is the logo for "tyler identity" with the tagline "a total tyler solution". Below the logo is the slogan "Identify. Authenticate. Empower." The main content area is a white box containing a "Sign in to your account" section with input fields for "Username" and "Password". A blue "SIGN IN" button is located to the right of the password field. Below the sign-in fields is a link that says "Register for a new account", which is circled in yellow. At the bottom of the white box is a link for "Forgot password?".

Step 4: Complete all fields. Notice the Password rules that appear at the bottom of the screen. You will be required to select a password that meets these rules.



The image shows the "User Self-Service" registration form. The header is a dark blue bar with the text "User Self-Service" and a logo. The main heading is "Register for a new account". The form contains several input fields: "Email *" with the value "First.President@USA.com", "First name *" with the value "George", and "Last name *" with the value "Washington". Below these is a "Password *" field with a single dot visible, and a "Confirm password *" field. At the bottom of the form, a yellow-bordered box contains the following password rules: "Password must be between 8 and 30 characters in length", "Password must contain an uppercase character", "Password must contain a lowercase character", and "Password must contain a special character". At the very bottom are two buttons: "CANCEL" and "REGISTER".

Step 5: Click on the "REGISTER" button.

The screenshot shows the 'Register for a new account' form. The header is 'User Self-Service'. The form fields are: Email * (First.President@USA.com), First name * (George), Last name * (Washington), Password * (masked with dots), and Confirm password * (masked with dots). At the bottom right, there are two buttons: 'CANCEL' and 'REGISTER'. The 'REGISTER' button is circled in yellow.

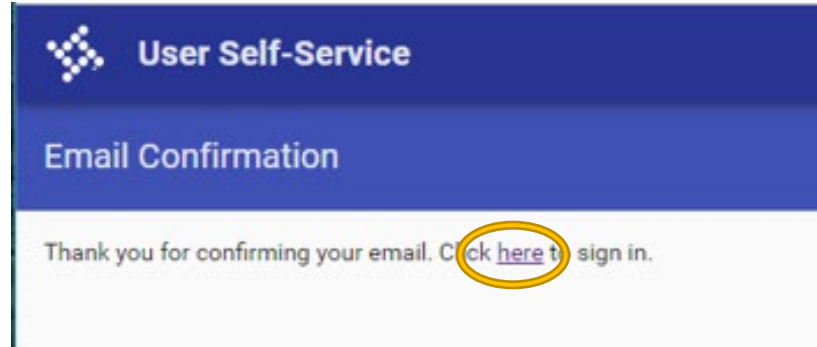
Step 6: When you receive the confirmation message, you will need to go to your. This email will contain a link to confirm your email address. Click on the link that will direct you to the "Email Confirmation" page.

The screenshot shows the 'Registration complete' message. The header is 'User Self-Service'. The message text reads: 'Congratulations! You're registered. One last step. Click the confirmation link sent to First.President@USA.com.'

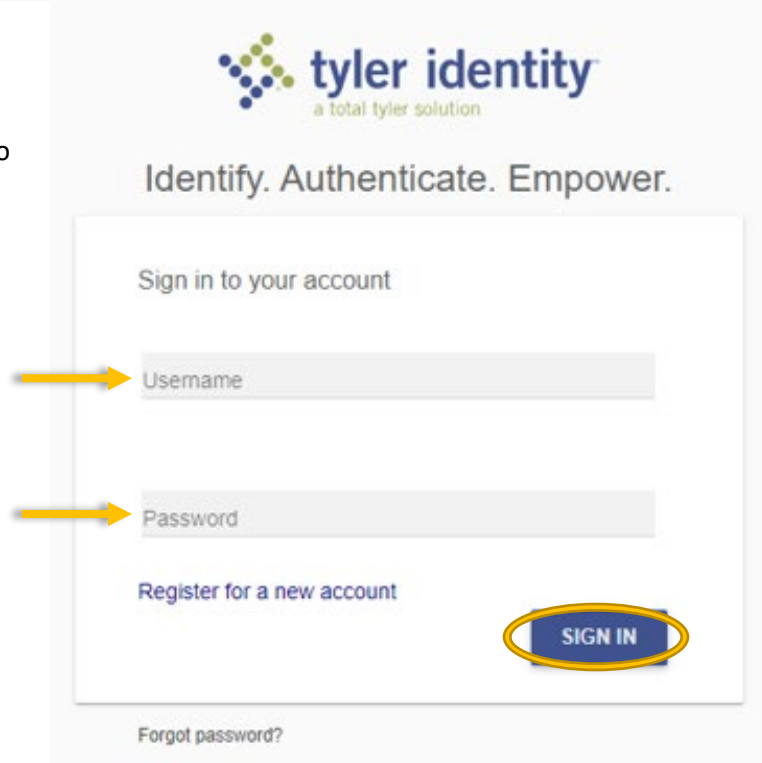
Step 7: Enter your newly created password and click on "CONFIRM EMAIL"

The screenshot shows the 'Email Confirmation' page. The header is 'Email Confirmation'. There is a text input field labeled 'Enter your password *' with a yellow arrow pointing to it. At the bottom right, there are two buttons: 'CANCEL' and 'CONFIRM EMAIL'. The 'CONFIRM EMAIL' button is circled in yellow.

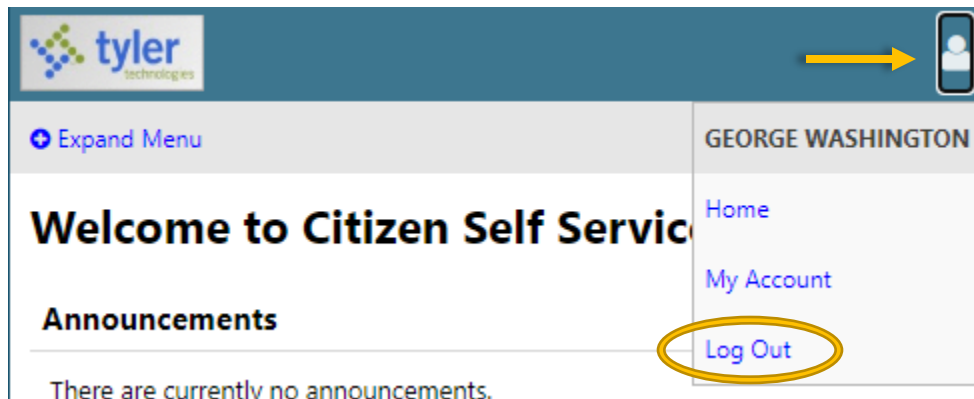
Step 8: Click on the link “here” to sign in to your new account.



Step 9: The original “sign in” screen will display. Enter your email address as your “Username” and the new password you created. Click on the “SIGN IN” button to access your account.

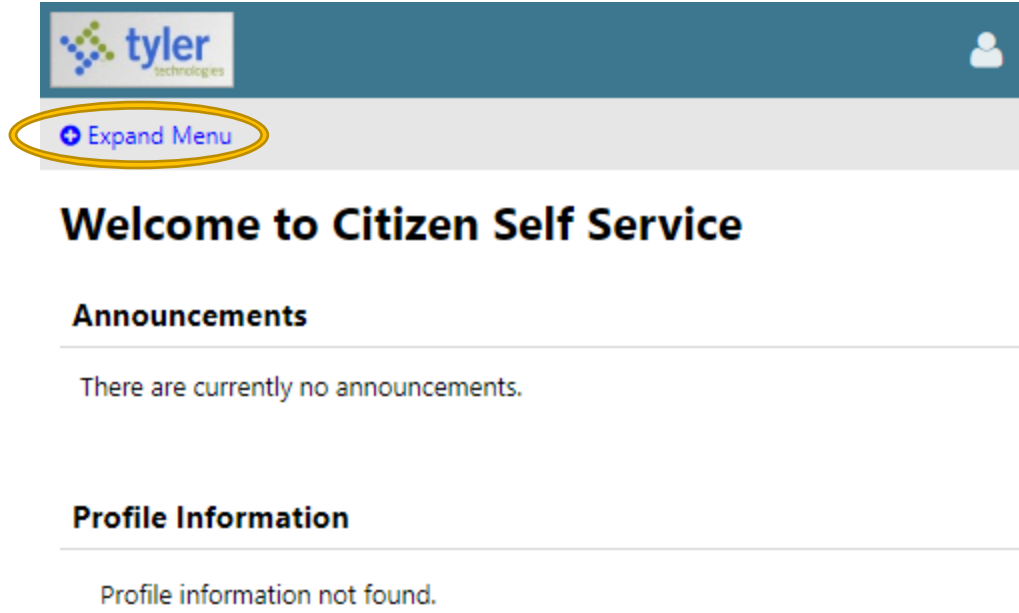


Step 10: When you log in the first time after registration, you will need to log out and then back in. Log out by clicking on the icon in the upper right corner and then “Log Out”

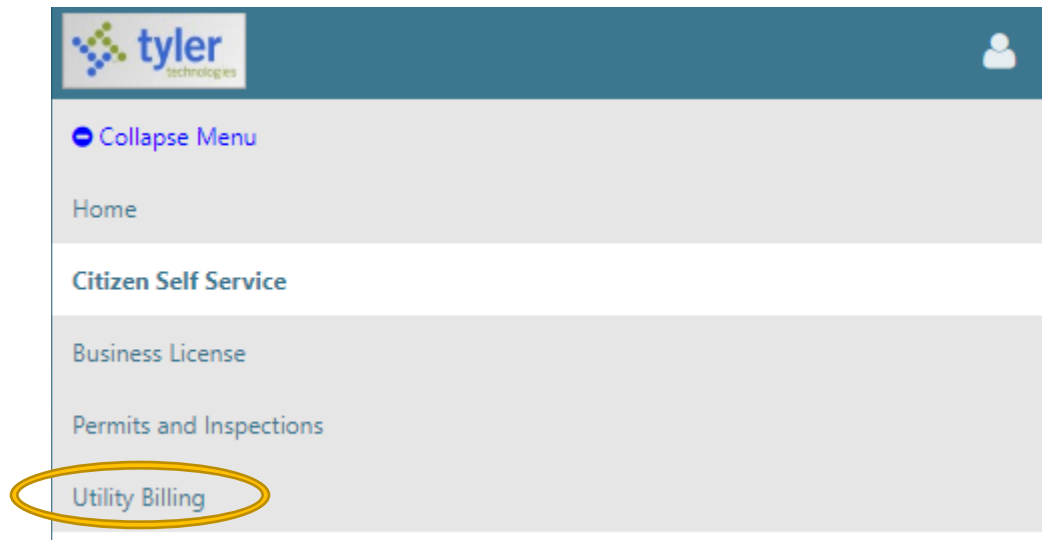


Step 11: Link your Utilities to your Account:

A. Expand Menu (Mobile)



B. Select "Utility Billing"



C. Select "Accounts"

