

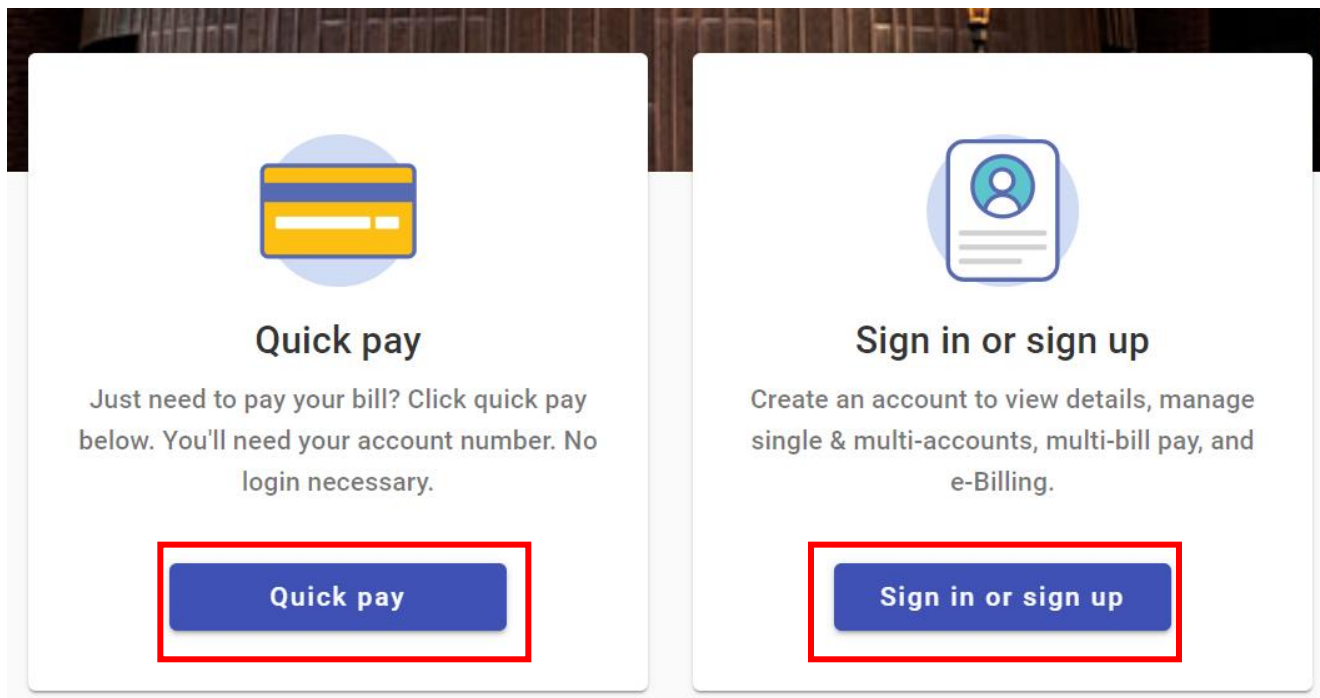
# Utility Billing New User Guide

Website Link: <https://www.municipalonlinepayments.com/cityofmurraycityut/utilities>

Please complete all steps shown below to complete the setup of your Resident Access Account.

First Login:

- On the utility billing homepage select whether you would like to Quick Pay or setup an account.
- Note: Quick Pay can only be used for your current bill and does not allow for autopay.




- If you select Quick Pay enter your Account and Customer numbers from your utility bill and click "Find Bill" to access the payment page.


A screenshot of a web form titled 'Let's find your account' with a magnifying glass icon. The form is enclosed in a red rectangular border. It contains two input fields: the first is labeled '\* Account Number' with a hint 'Account Number is Found on your Utility Bill' below it; the second is labeled '\* Customer Number' with a hint 'Customer Number is Located on your Utility Bill' below it. At the bottom of the form are two buttons: a white 'Cancel' button and a blue 'Find bill' button, which is highlighted with a green rectangular border. Below the buttons is a link that says 'Sign in to manage account'.


# Utility Billing New User Guide


- If you have selected “Sign in or Sign up” you will see the below login options. Use the “Create Account” option – **DO NOT** use the “Sign in to community access services” for the first login access to Resident Access.




Sign in to community access services for  
City of Murray City.

 [Sign in with Google](#)

 [Sign in with Apple](#)

 [Sign in with Microsoft](#)

 [Sign in with Facebook](#)

OR

Email address

☐ Keep me signed in


Next

[Unlock account?](#) [Help](#)

Create an account

# Utility Billing New User Guide

- Next enter your information into the boxes and then click “Sign Up”.



### Create an account

Email

First name

Last name

Mobile phone

Optional

Password

Password requirements:



- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- No parts of your username

Sign up


[Already have an account?](#)

# Utility Billing New User Guide

- Enter the code that was sent to the email used in the previous step in the “Enter Code” box. Then click “Verify”.

**Verify with your email**

 placeholder@placeholder.com

We sent an email to **p\*\*\*r@placeholder.com**.  
Enter the verification code in the text box.

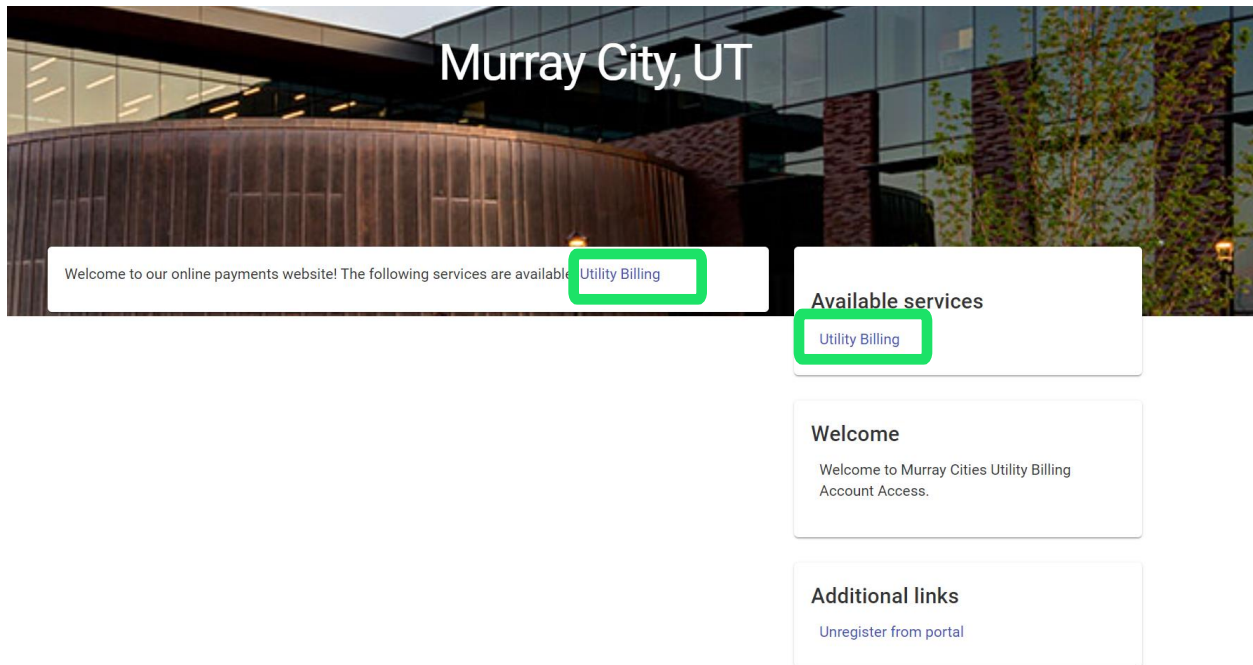
**Enter Code**

**Verify**

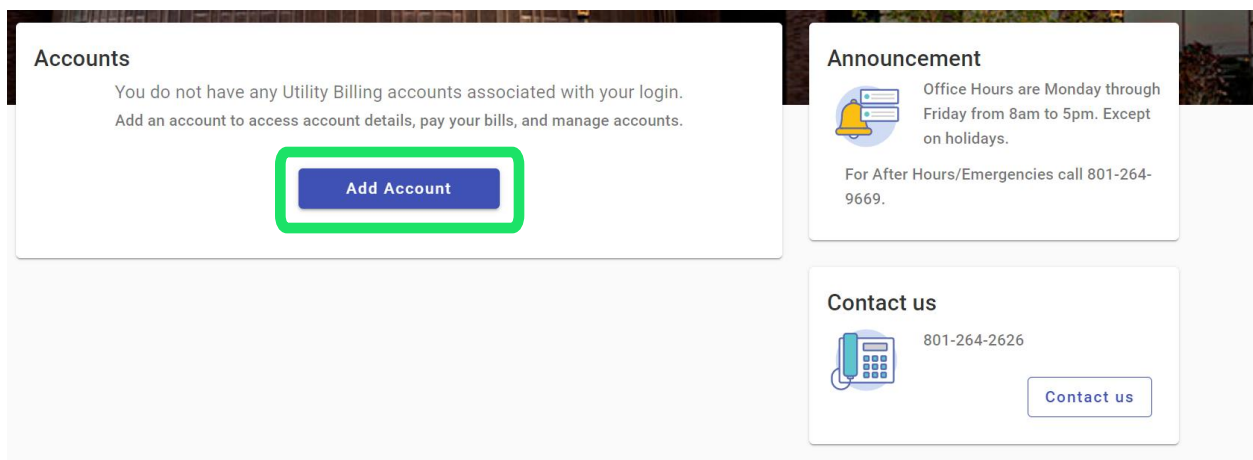
[Return to authenticator list](#)  
[Back to sign in](#)

# Utility Billing New User Guide

- After entering the code you will be greeted with the Murray City Utility Billing Homepage. Click either of the “Utility Billing” links.




- On the next screen click the “Add Account” button



# Utility Billing New User Guide

Enter your Account and Customer numbers from your utility bill and click “Find Bill” to complete the account setup process.



Let's find your account

\* Account Number  
Account Number is Found on your Utility Bill

\* Customer Number  
Customer Number is Located on your Utility Bill

CancelFind bill

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[Sign in to manage account](#)