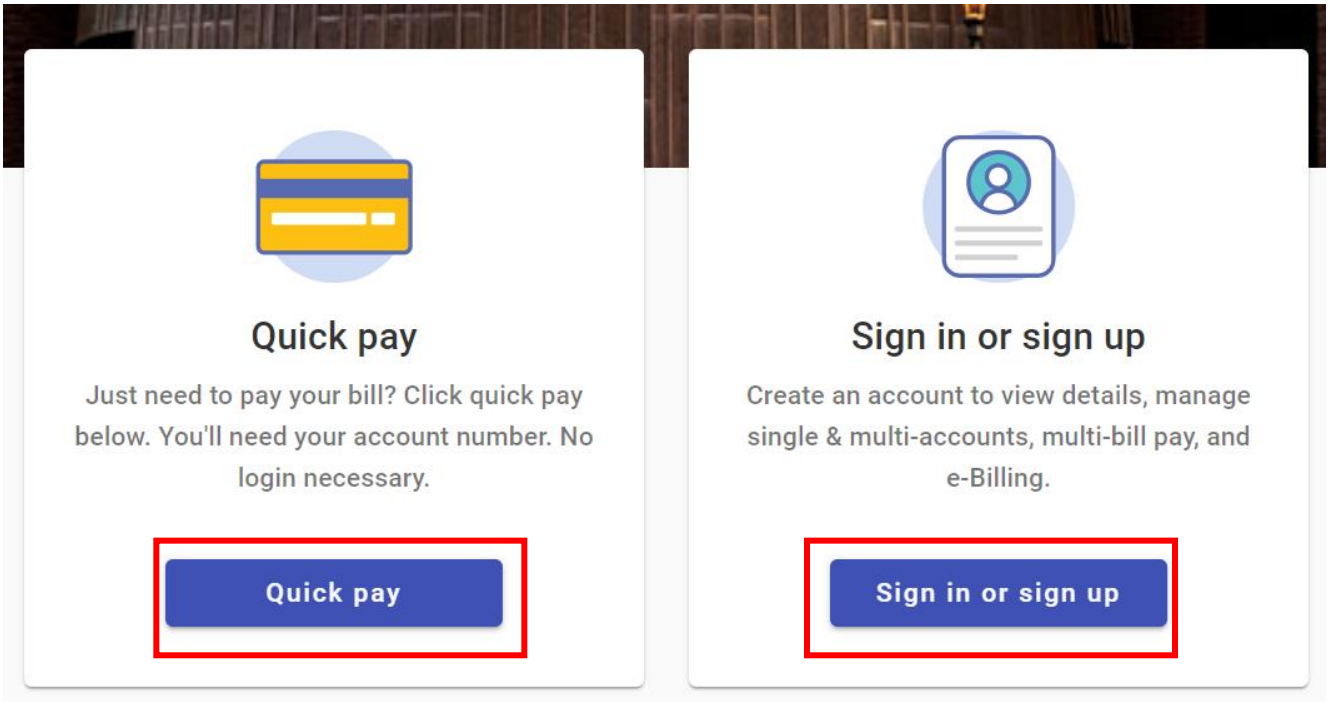
Utility Billing New User Guide

Website Link: https://www.municipalonlinepayments.com/cityofmurraycityut/utilities

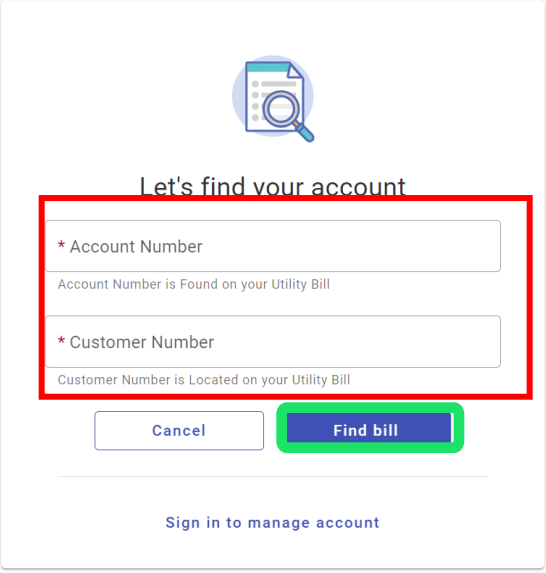
Please complete all steps shown below to complete the setup of your Resident Access Account.

First Login:

- On the utility billing homepage select whether you would like to Quick Pay or setup an account.
- Note: Quick Pay can only be used for your current bill and does not allow for autopay.



- If you select Quick Pay enter your Account and Customer numbers from your utility bill and click "Find Bill" to access the payment page.



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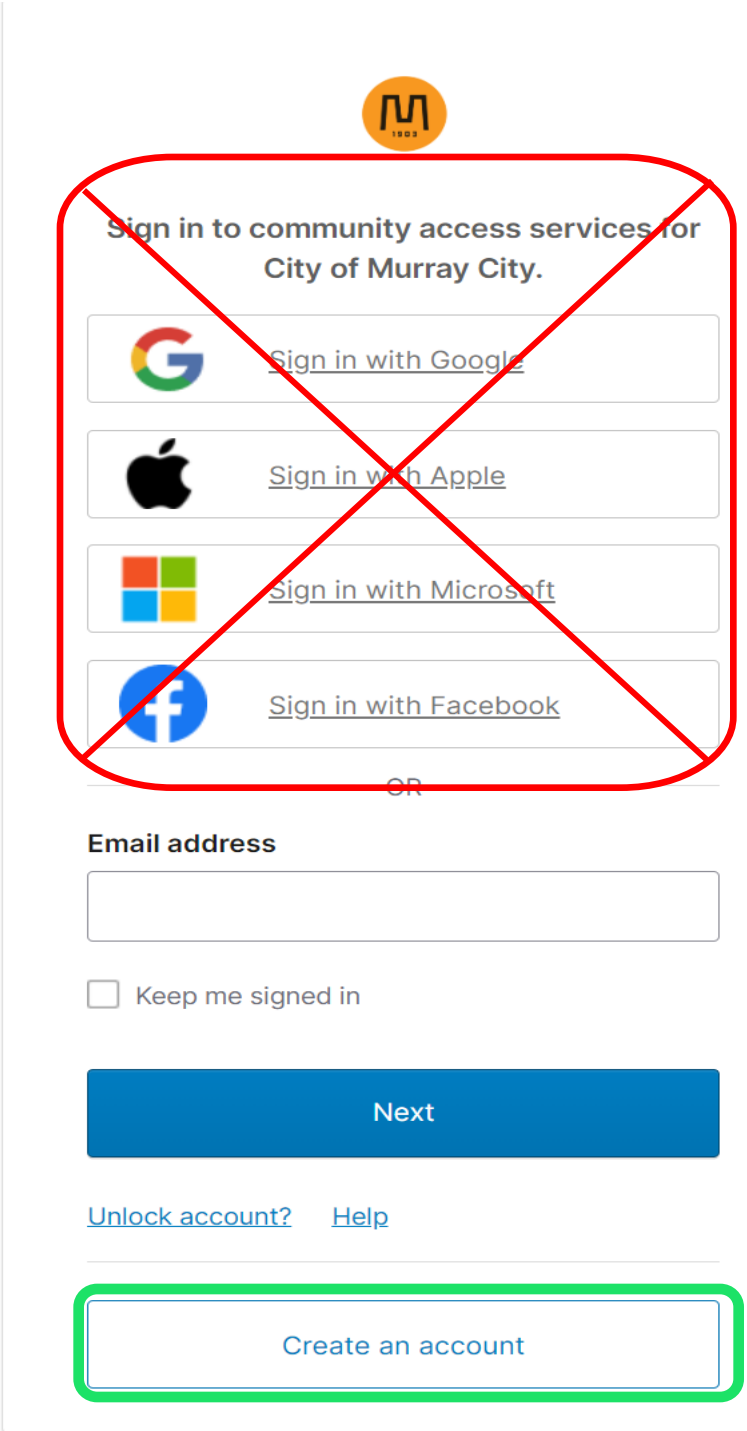
- If you have selected “Sign in or Sign up” you will see the below login options. Use the “Create Account” option – **DO NOT** use the “Sign in to community access services” for the first login access to Resident Access.



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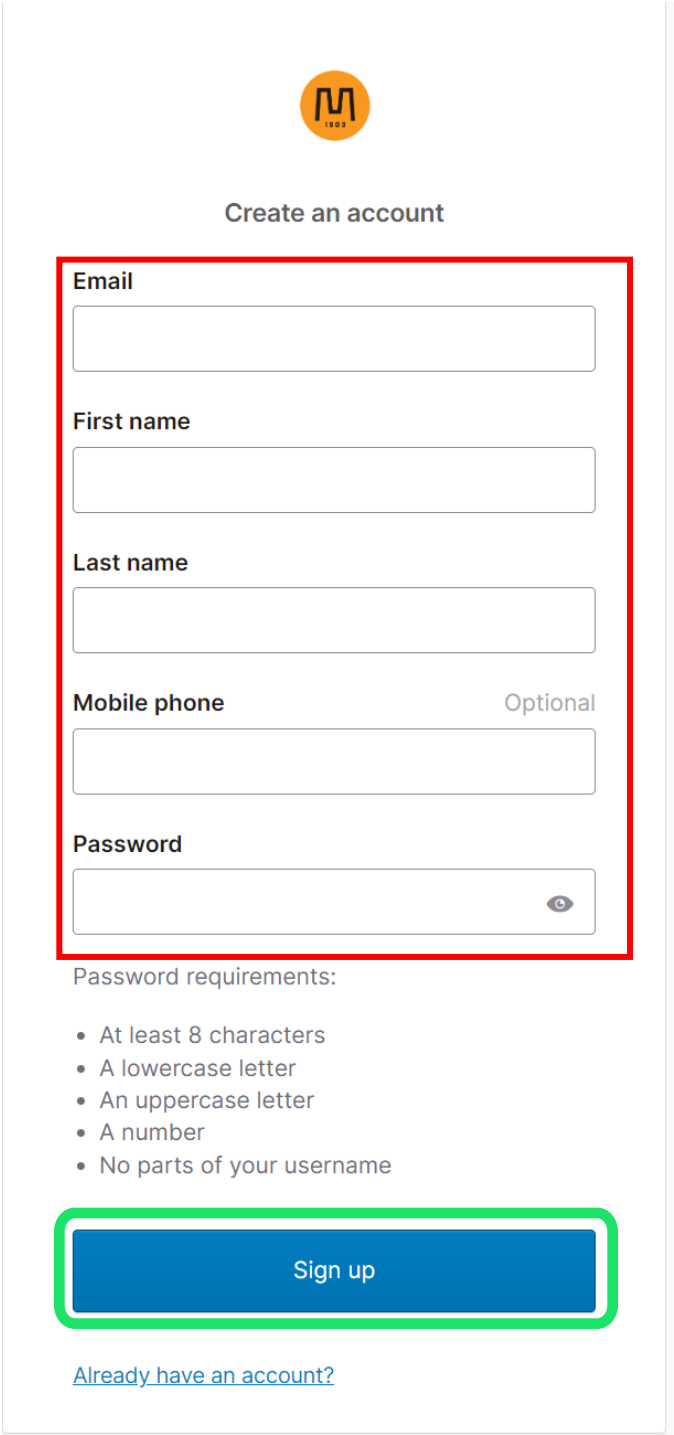
- Next enter your information into the boxes and then click “Sign Up”.



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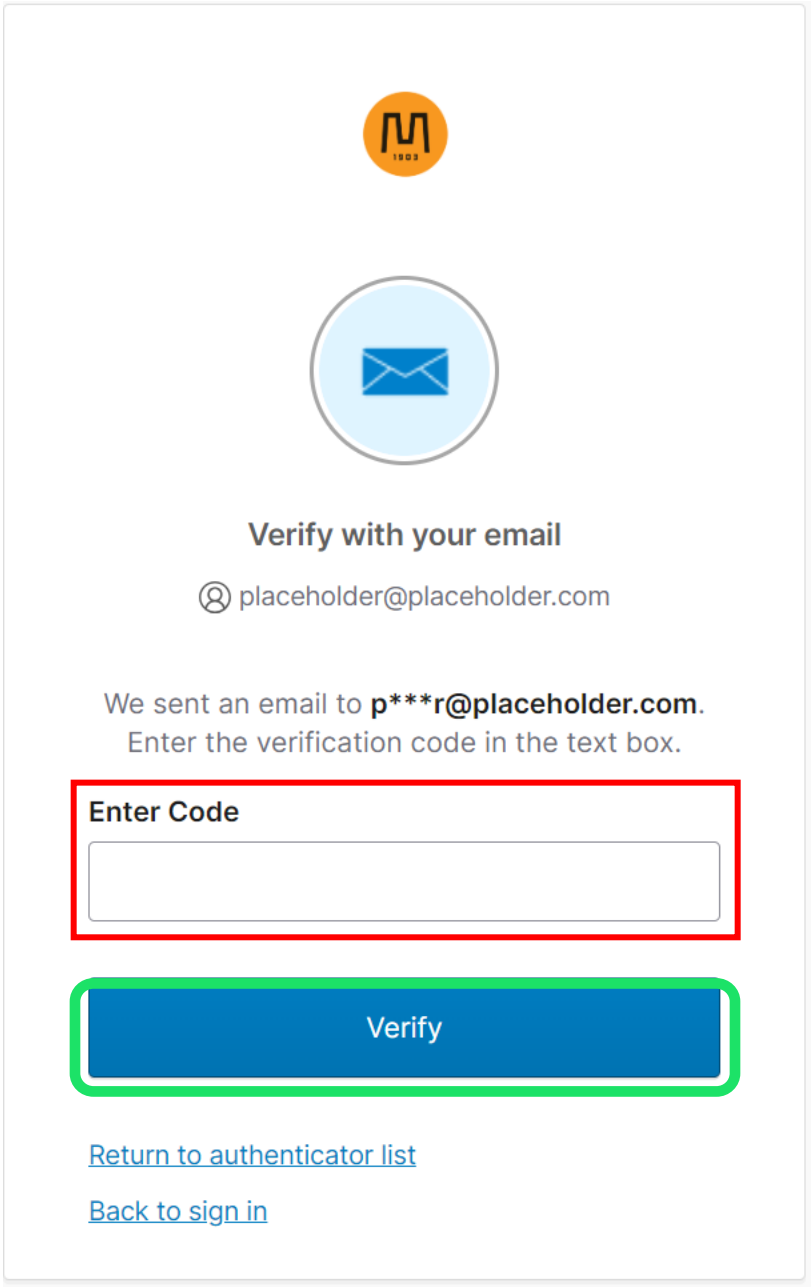
- Enter the code that was sent to the email used in the previous step in the “Enter Code” box. Then click “Verify”.



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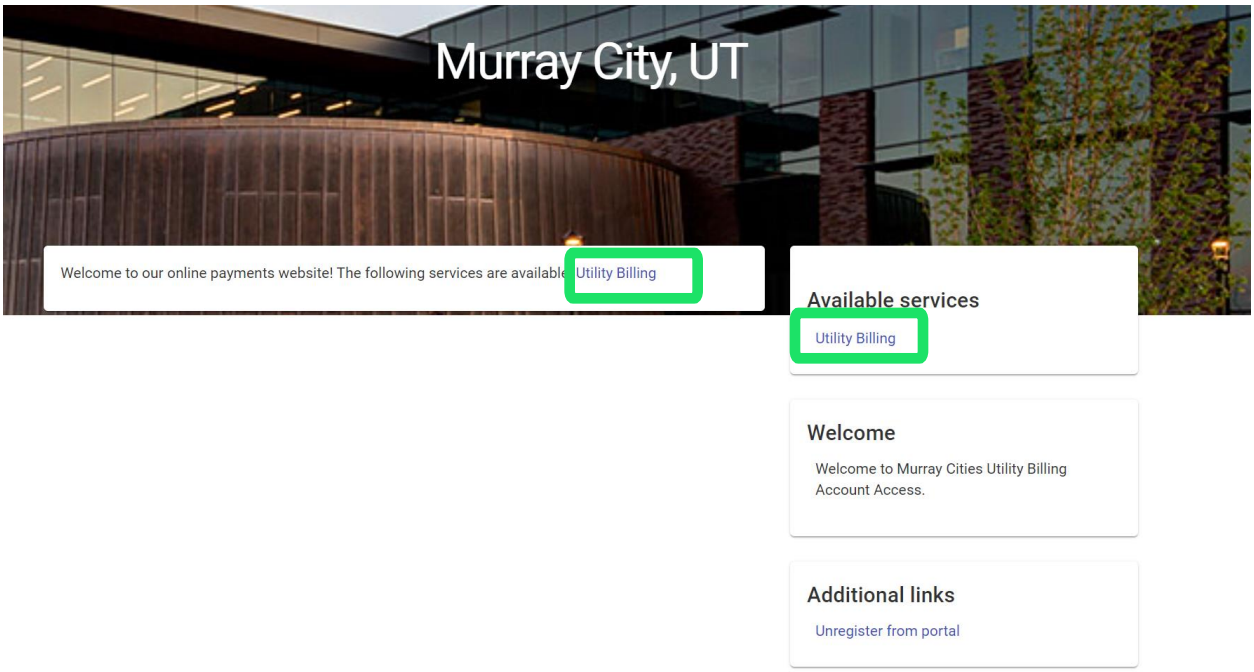
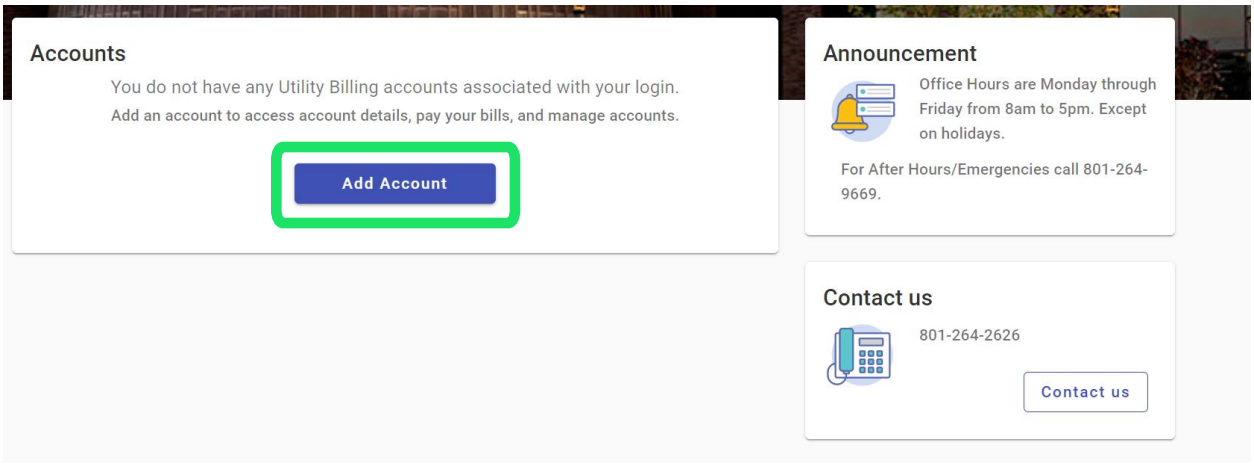
- After entering the code you will be greeted with the Murray City Utility Billing Homepage. Click either of the “Utility Billing” links.



- On the next screen click the “Add Account” button



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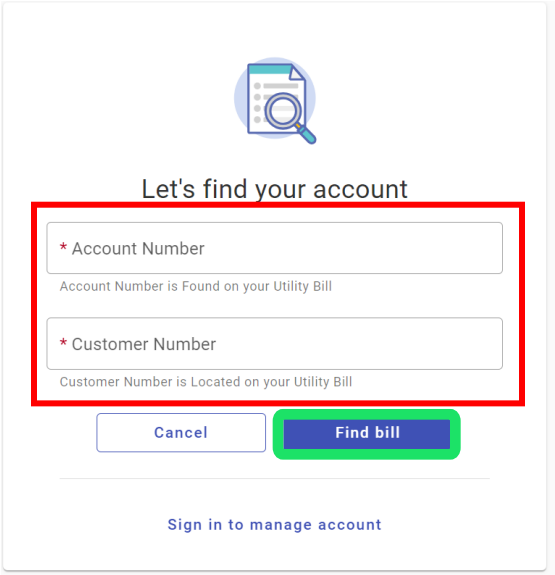
Enter your Account and Customer numbers from your utility bill and click “Find Bill” to complete the account setup process.