

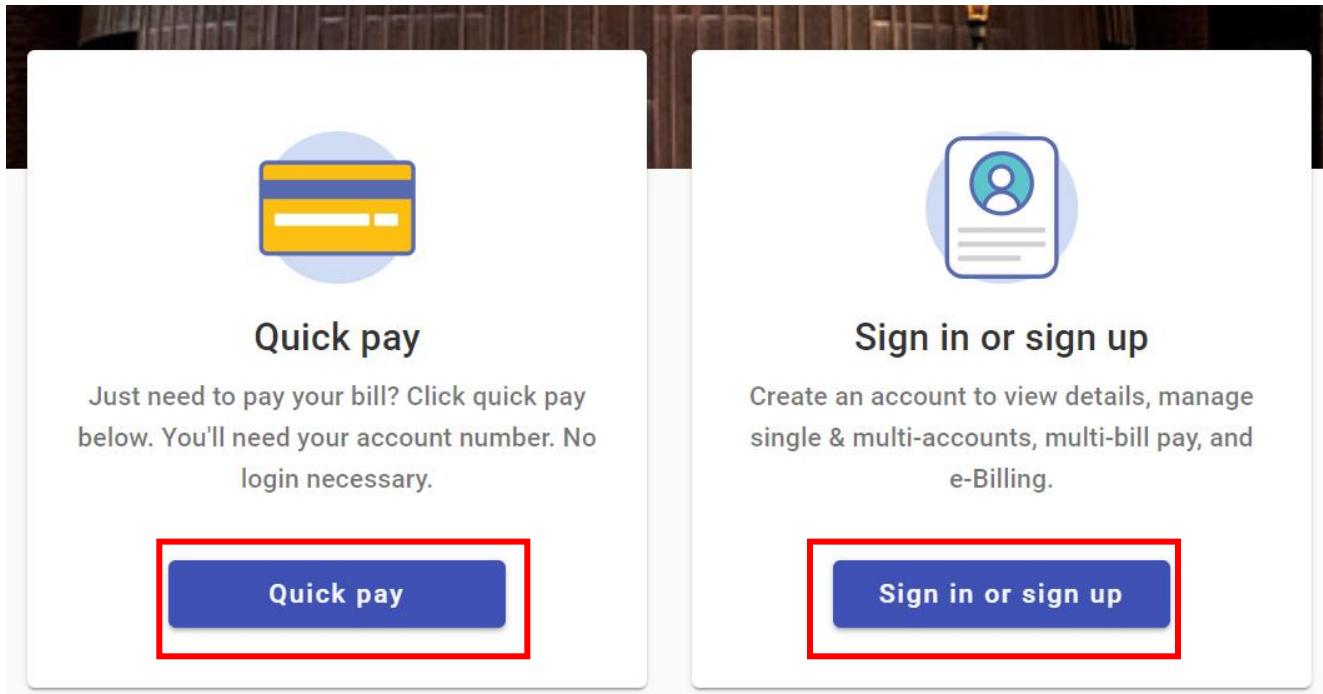
Utility Billing New User Guide

Website Link: <https://www.municipalonlinepayments.com/cityofmurraycityut/utilities>

Please complete all steps shown below to complete the setup of your Resident Access Account.

First Login:

- On the utility billing homepage select whether you would like to Quick Pay or setup an account.
- Note: Quick Pay can only be used for your current bill and does not allow for autopay.



The image shows two rectangular buttons side-by-side. The left button, labeled 'Quick pay', features a yellow and blue credit card icon above the text. The right button, labeled 'Sign in or sign up', features a user profile icon with a blue circle and lines. Both buttons are set against a dark background with a wood-grain texture.

Quick pay

Just need to pay your bill? Click quick pay below. You'll need your account number. No login necessary.

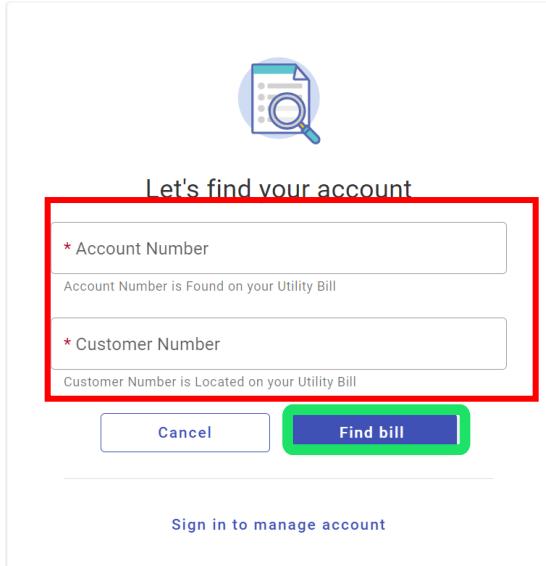
Quick pay

Sign in or sign up

Create an account to view details, manage single & multi-accounts, multi-bill pay, and e-Billing.

Sign in or sign up

- If you select Quick Pay enter your Account and Customer numbers from your utility bill and click "Find Bill" to access the payment page.



The image shows a search form titled 'Let's find your account'. It contains two input fields: one for 'Account Number' and one for 'Customer Number', both with placeholder text indicating they are found on the utility bill. Below the fields are 'Cancel' and 'Find bill' buttons. A 'Sign in to manage account' link is at the bottom.

Let's find your account

*** Account Number**

Account Number is Found on your Utility Bill

*** Customer Number**

Customer Number is Located on your Utility Bill

Cancel

Find bill

Sign in to manage account

Utility Billing New User Guide

- If you have selected “Sign in or Sign up” you will see the below login options. Use the “Create Account” option – **DO NOT** use the “Sign in to community access services” for the first login access to Resident Access.

Sign in to community access services for
City of Murray City.

[Sign in with Google](#)

[Sign in with Apple](#)

[Sign in with Microsoft](#)

[Sign in with Facebook](#)

OR

Email address

Keep me signed in

Next

[Unlock account?](#) [Help](#)

Create an account

Utility Billing New User Guide

- Next enter your information into the boxes and then click “Sign Up”.



Create an account

Email

First name

Last name

Mobile phone Optional

Password

Password requirements:

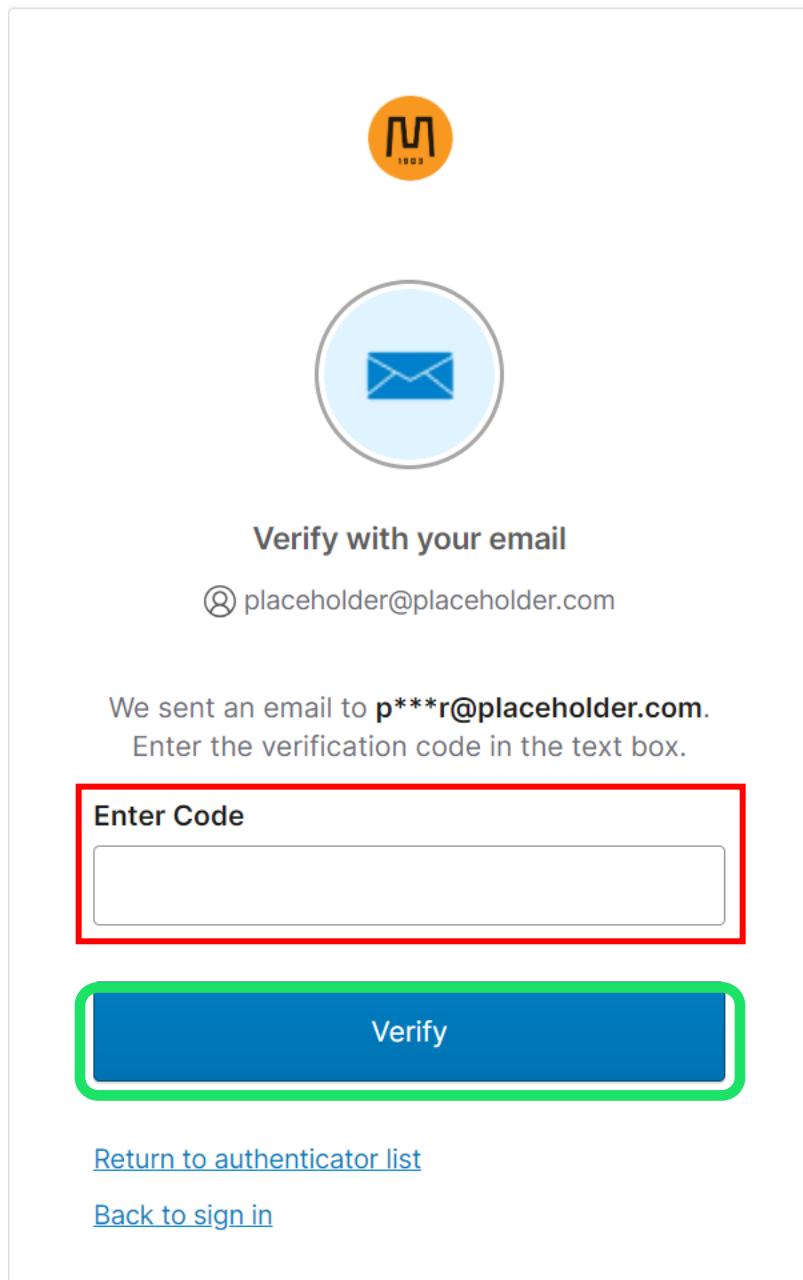
- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- No parts of your username

Sign up

[Already have an account?](#)

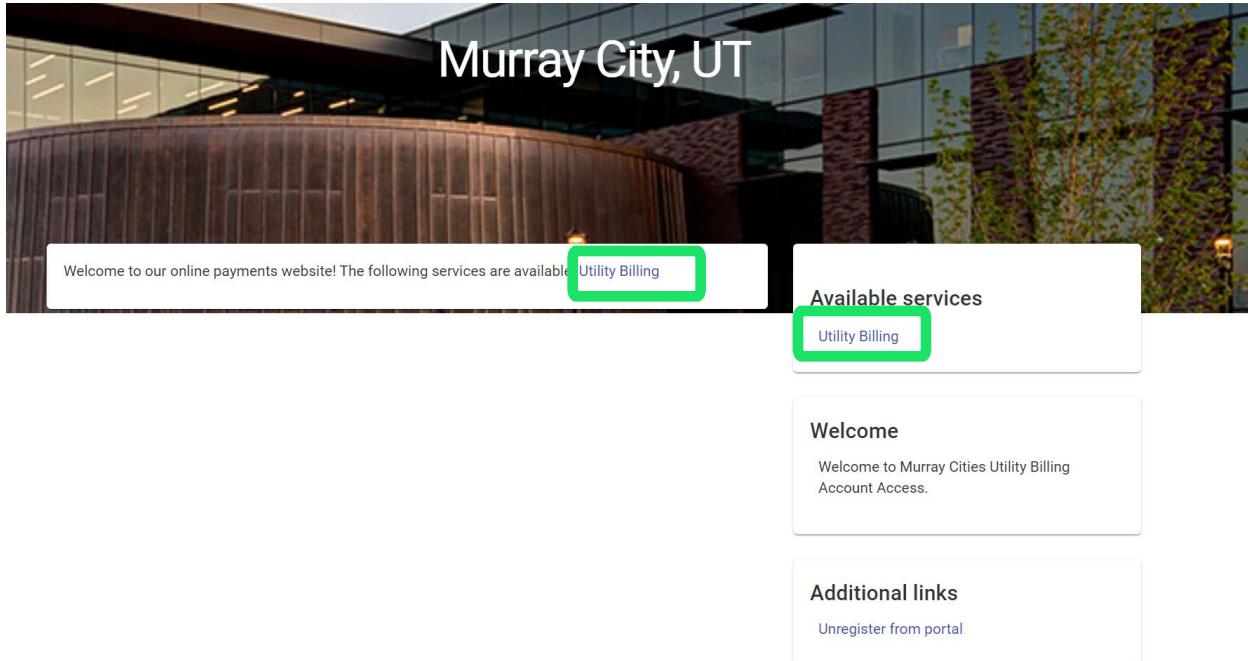
Utility Billing New User Guide

- Enter the code that was sent to the email used in the previous step in the “Enter Code” box. Then click “Verify”.



Utility Billing New User Guide

- After entering the code you will be greeted with the Murray City Utility Billing Homepage. Click either of the “Utility Billing” links.



Welcome to our online payments website! The following services are available:

[Utility Billing](#)

Available services

[Utility Billing](#)

Welcome

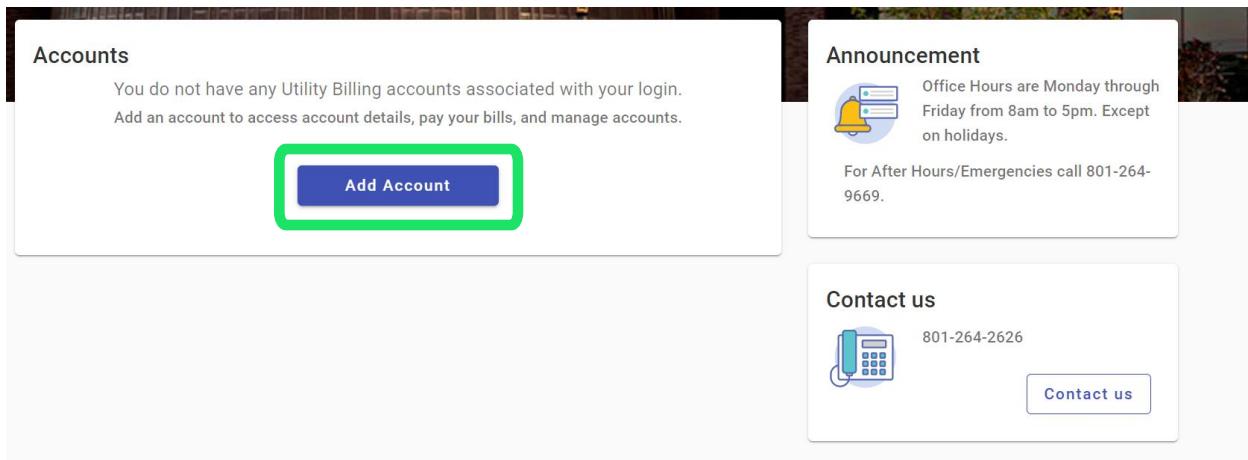
Welcome to Murray Cities Utility Billing Account Access.

[Unregister from portal](#)

Additional links

[Unregister from portal](#)

- On the next screen click the “Add Account” button



Accounts

You do not have any Utility Billing accounts associated with your login.

Add an account to access account details, pay your bills, and manage accounts.

[Add Account](#)

Announcement

Office Hours are Monday through Friday from 8am to 5pm. Except on holidays.

For After Hours/Emergencies call 801-264-9669.

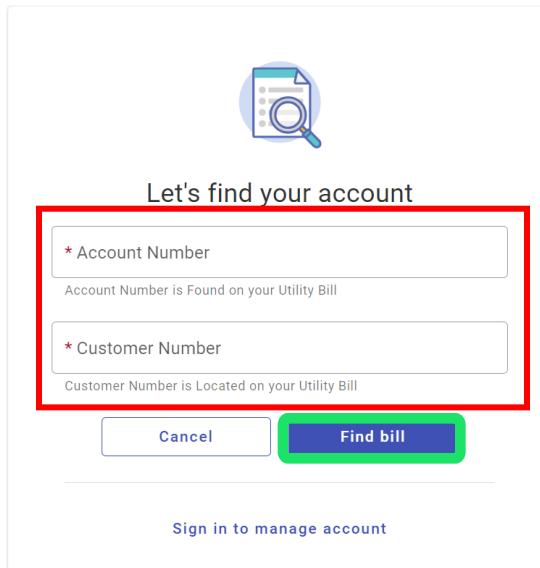
Contact us

801-264-2626

[Contact us](#)

Utility Billing New User Guide

Enter your Account and Customer numbers from your utility bill and click “Find Bill” to complete the account setup process.



The image shows a user interface for finding a utility account. At the top is a magnifying glass icon over a document. Below it, the text "Let's find your account" is displayed. Two input fields are present: one for the "Account Number" and one for the "Customer Number". Each field has a placeholder text below it: "Account Number is Found on your Utility Bill" for the first field, and "Customer Number is Located on your Utility Bill" for the second field. A red box highlights both the "Account Number" and "Customer Number" fields. At the bottom are two buttons: "Cancel" and a green "Find bill" button. Below the buttons is a link "Sign in to manage account".

Let's find your account

* Account Number
Account Number is Found on your Utility Bill

* Customer Number
Customer Number is Located on your Utility Bill

Cancel Find bill

[Sign in to manage account](#)