

# INSPECTION SCHEDULING CHANGES

Our inspection scheduling process has changed as we transition from our old Munis system to our new eProcess 360 system. See below to determine which system your permit is in, and how to schedule in that system.

<https://murray.ut.eprocess360.com/>

Murray City Building Division  
Online Permitting and Plan Review

## New System: eProcess 360

- If your permit number starts with the letter "E," you will request your inspection online through the new eProcess 360 portal.
- Permit numbers starting with "E" won't be scheduled unless requested online.
- Next business day inspection requests must be made before 3:00 P.M. Inspections can be requested up to 7 business days in advance.
- You will receive a confirmation email with the inspection date, inspector's name, and their contact number.
- The morning of the inspection, you will call the inspector between 7:00 A.M. and 8:00 A.M. for a closer time.
- Calls received after 8:00 A.M. cannot be given a time, and the inspection window will be 8:00 A.M. and 3:30 P.M.

<https://selfservice.murraycity.org/css/default.aspx>

## Murray City Citizen Self Services

Home

Citizen Self Service

**Our payments portal has changed. This URL will only work for permits and inspections as of November 4,**

## Old System: Munis

- If your permit number does not start with the letter "E," it's in the old Munis system, and inspections are requested by phone.
- Call the old Inspection Line at 801-270-2431, option 1, between 8:00 A.M. and 3:00 P.M. to request an inspection. The line is open Monday - Friday, closed weekends and holidays.
- Leave your permit number, inspection type, date of inspection, and a contact name and phone number.
- We will call you back to confirm your inspection.
- The morning of the inspection, the inspector will call the contact person with a closer inspection time.
- If you miss the inspector's call, they will leave a voicemail. If they can't leave a voicemail at the number provided, the inspection window will be 8:00 A.M. and 3:30 P.M.